

Samsung Professional Services – Making the Most of Your Communications Investment



As communications technology continues to advance, implementation, convergence, maintenance and growth become ever more complex issues. As such, every authorized Samsung dealer has an extended network of seasoned personnel at their disposal, experts who can be called upon to team up with your dealer, anytime and any place. They deliver an array of comprehensive Professional Services to cover your communications needs. No matter what the technology issue or challenge, Samsung dealers are backed by a broad network of coast-to-coast resources. Teamed and working together as one, Samsung gets the job done.



EXPERT SERVICES COAST-TO-COAST TO COVER YOUR TECHNOLOGY NEEDS

Every Samsung dealer is backed nationwide by the depth and breadth of resources that comprise the entire Samsung family - and that is no small thing. And we operate as a seamless whole to protect and preserve your experience as a customer. From a simple single-site install to a complex multi-location design and installation, Samsung is there with the right personnel and the expert services you need.



PROFESSIONAL SERVICES

Samsung Professional Services deliver on a strategic communications level, helping you use technology to gain the most advantage of evolving business opportunities - both today and tomorrow. These may include:

- Analyzing your communications needs from a business-centric perspective, ensuring the right solutions are deployed to accelerate short- and long-term goals
- Performing a system audit to warrant that the current infrastructure will support the planned technology upgrades
- Designing and configuring to realize optimum efficiencies at the lowest costs
- Expanding integration between voice and data platforms
- Implementing VoIP capabilities, WiFi and other convergence technologies
- Handling moves, adds and changes as personnel are hired or released - or as they move periodically between locations
- Providing employees with initial and ongoing product and software training

These services look at your operational systems and your communications system as one inseparable whole. Samsung Professional Services help ensure that both these essential business areas are strategically aligned as one. No matter the size and scope of the Samsung dealer, the support he needs is always there for the asking - round the clock and coast-to-coast to keep you operational and productive.

Ask your dealer today about the vast array of Samsung Professional Services that are available to your business. We've put the teams and resources in place to help you build on success. Just part of our ongoing mission and commitment to put The Samsung Advantage to work for you.

Professional Services



For more information or to locate a dealer, go to www.samsung.com/bcs.

